

# WIMBLEDON MEDICAL PRACTICE

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## *The Friends and Family Test*

**Thank you to all patients who have completed our Friends and Family surveys. Please see below some of the comments that have been made about our practice:**

### **January - March 2019**

**How likely are you to recommend our practice to friends and family if they needed similar care or treatment?**

<b>Extremely likely</b>	<b>103</b>
<b>Likely</b>	<b>54</b>
<b>Neither likely nor unlikely</b>	<b>9</b>
<b>Unlikely</b>	<b>6</b>
<b>Extremely unlikely</b>	<b>4</b>
<b>Don't know</b>	
<b>Total</b>	<b>176</b>

<b>"Friendly reception staff and very thorough doctor".</b>	<b>"Friendly and professional staff. No waiting time".</b>
<b>"The doctors are always very helpful".</b>	<b>"Really efficient, seen immediately and nice friendly doctor".</b>
<b>"Appointments are easy to make. Staff and doctors are very friendly".</b>	<b>"Appointment was on time, doctor was thorough and showed genuine care for my medical concerns".</b>

**Please ask at reception for a survey form to complete or complete on line [www.wimbledonmedicalpractice.co.uk](http://www.wimbledonmedicalpractice.co.uk)**