

PPG MEETING MONDAY 30th May 2022

Sandra previously spoke to our chairperson Tony on the telephone and asked if he can come into the surgery to meet our new practice manager Helena Pavia.

Tony came today to meet with Helena and Sandra, we spoke about starting face to face meetings as we have not had any since the pandemic due to social distancing.

Tony is still agreeable to be part of our group also his wife Maggie. Unfortunately over the past few months a few patients have died and others have said that they do not want to be in the group due to their health.

The practice is continuing to follow the government guidance and we can now have a face to face meeting, it may be that we have correspondence through emails but Tony is not keen to have zoom meetings.

We need to enrol more patients into our group, we have previously made a note of all patients that have shown interest to join the Patient Participation Group via our registration form. It was agreed that we write to these patients to see if they are still interested in joining our group.

We will have another meeting once we have had replies from patients.

We look at the friends and family survey results and display in the waiting room.