

Information from practice drop-in session Princes Road Surgery on 26th November 2018

On Monday 26th October, our practice held an information lunchtime drop-in session for patients, in case they had any questions about our relocation. In attendance were:

- Practice Manager Sandra and GP Ladan
- Commissioning colleagues Chan and Lucy
- Patient Participation Group members: Tony Groves Chair of PPG, Maggie Groves member of PPG

We have identified all of our vulnerable patients and are in the process of contacting them all to ensure that they are fully informed about the practice relocation & to answer any questions that they may have.

At the meeting, we discussed a range of topics including:

- **Management:** the practice's management team will stay the same at Wimbledon Medical Practice
- **Doctors:** the practice's doctors will stay the same at Wimbledon Medical Practice. We will also have two new doctors- Dr L Jayanthan and Dr P Puvanendran.
 - **Contact details:** All calls now go to 020 8542 2827 and there will be a list to select to correct service required. The appointment line will not be used but will be on divert,
 - Telephone: 020 8542 2827 Appointments, enquiries and Home Visits
 - Fax: 020 8296 9505
 - E-mail will change but we do not have details of the new email at the moment.
 - MERCCEG.princesrdinfo@nhs.net and MERCCEG.princesrdscripts@nhs.net
- **Services:** at Wimbledon Medical Practice, we will have rooms available for
 - **Phlebotomy**
 - **Counselling**
 - **Midwifery**
- In addition, the current services will still be available at the CLCH clinic:
 - **Health visitors**
 - **Sexual health**

Patrick Doody Health Centre is located at 79 Pelham Road, London SW19 1NX which is 0.2 miles from the current premises. The surgery will be based on the ground floor of the Health Centre which has disabled access. We took a little trip from Princes Road Surgery to Patrick Doody Clinic- the walk took us 6 minutes.

We hope that all of our patients will stay with us at the new practice.