

# WIMBLEDON MEDICAL PRACTICE

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## *The Friends and Family Test*

**Thank you to all patients who have completed our Friends and Family surveys. Please see below some of the comments that have been made about our practice:**

### **July - September 2019**

**How likely are you to recommend our practice to friends and family if they needed similar care or treatment?**

<b>Extremely likely</b>	<b>247</b>
<b>Likely</b>	<b>115</b>
<b>Neither likely nor unlikely</b>	<b>15</b>
<b>Unlikely</b>	<b>4</b>
<b>Extremely unlikely</b>	<b>10</b>
<b>Don't know</b>	<b>0</b>
<b>Total</b>	<b>391</b>

<b>"Very efficiently run Practice".</b>	<b>"Helpful, polite, good booking process".</b>
<b>"You can always get an appointment. Doctors are very nice and receptionists are very helpful and cheerful".</b>	<b>"Prompt appointment. All the staff were helpful and polite. GP was on time and excellent".</b>
<b>"We have been with the practice for years and always been happy".</b>	<b>"Friendly doctor and efficient professional service".</b>

**Please ask at reception for a survey form to complete or complete on line [www.wimbledonmedicalpractice.co.uk](http://www.wimbledonmedicalpractice.co.uk)**